

SYNTA DECK RESTORE - PROJECT IN HOME DEPOT

Start date May 13, 2013

Preparing for the Service Visit

- Please log onto the program website at www.questmerchandiser.com using the username and password that you set up during your application process.
- Please check the "Instructions" column to see if there have been any **Alerts or Updates to the reports or planograms** for this specific service visit.
- Be sure you print out a new copy of the required service report to take with you to the job site. It is imperative that you use the service report for the specific service visit because the **unique id number** is necessary for you to get credit for the visit. Also, please make sure that you print out the PK instruction sheet.
- **DRESS CODE** is jeans and sneakers are allowed. **NO** food, beverages, gum chewing or cell phone usage is ever permitted on the sales floor at any time.
- **PLEASE NOTE:** This project can only be completed Monday Through Friday between the hours of 10AM to 4PM.

When You Arrive at the Location

- As soon as you enter the store, MEET WITH THE ASSISTANT/STORE MANAGER TO LET HIM/HER KNOW WHAT YOU ARE DOING.

Completing the Service Visit

- Check to insure all POP is present in their Paint Aisle bay as well the end cap and/or laydown presentation near the Paint Desk
- Clean and front face all product. Work with the store associates to have them bring down any stock from the overhead that is out of stock on the shelves.
- Make sure that both sets of brochures Deck/Concrete & Extreme are up and filled in the aisle set as well as the end cap and/or laydown presentation.
- Conduct a PK with any associate/customer on the features and benefits of the Deck/Concrete Restore product.
- Take a completion photo of the aisle set and end cap and/or laydown presentation.
- Complete the call report and have it signed by the store manager.

After the Service Visit

- **IMPORTANT:** Log onto the program website at www.questmerchandiser.com using the username and password that you set up during your application process. **Pull up the required online report and complete it. Fax the completed hard copy report with the store management signature to the fax number provided on the report (note that you can fax the report in from any location prior to filling out the web report) or scan the hard copy report and upload it (you will prompted for this option after completing the online report).**
- **All reports must be submitted within 24 hours of completing your service visit for you to receive credit for the visit.**

- Be sure to log on to the program website regularly to view your assignments, instructions, and scheduled visits.

Extreme Restore for Driveway and Patio Return

- Extreme Restore for Driveway & Concrete needs to be pulled from stores in Markets 47, 48 & 196.
- The SKU is 736 062
- SKU 1000-004-913 (Extreme Restore for Driveway is to the approved SKU and should stay in the store)
- These SKU's are probably mixed together so be careful to pull the proper SKU
- The Yellow triangle indicates the item that needs to come out of the store.
- An MRA has been issued



1000-004-913 (Good SKU)



736-062 (Remove from store)