GE SILICONE – STORE VISIT PRIORITIES

THE HOME DEPOT

<u>First priority - Relationship Building</u>. Always check in at the customer service desk and let them know you are there to service GE Silicone. Introduce yourself to each associate in the paint department, especially the Dept Head. Let them know you're in the store to help them – you're going to down stock, cross merchandise and train anyone that needs it. Basically, your job is to help them sell more GE Silicone – make certain everyone knows that's your mission. Over a period of time you'll get to know them, and they will get to know you. When the associates know you and like you, they will naturally want to help sell more of the product you work with. That's a win win!

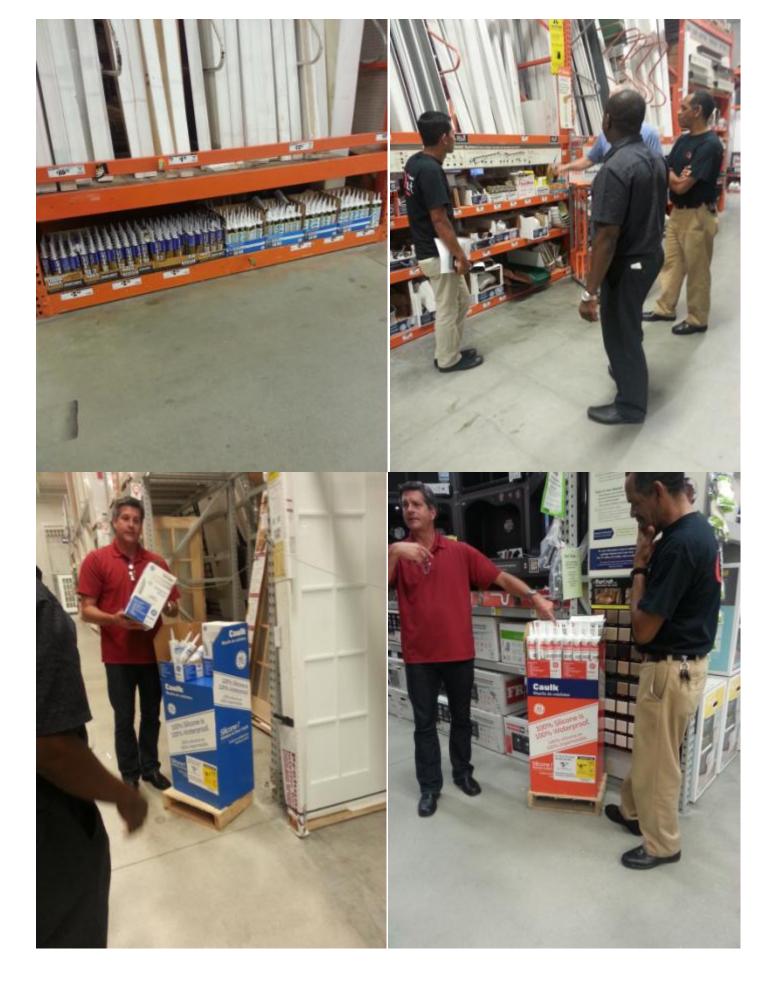
<u>Second priority – Train the Associates</u>. You're going to need to train (also called PK for "product knowledge") anyone and everyone you can, not just in the paint department but in plumbing, millwork, electrical – everywhere they may sell caulk. You have training materials that will guide you through the features and benefits of GE Silicone and what makes it different than the other products in the caulk bays. As you talk about the products more and more you'll know what questions to expect and how to answer them. PK's should be fun – the store associates want to sound smart to their customers; you can help them do that. Here are a few quick reminders you always want to review:

- Want to do the job one time only? GE Silicone is the best product on the market!
- Won't shrink or discolor over time
- Waterproof water can't penetrate silicone
- Flexible won't harden or crack over time
- Remains air tight and crack proof won't have to redo the project again
- Lifetime warranty

Third priority – Cross Merchandise the Store. Cross merchandising GE Silicone is one of the most important tasks you will complete in each visit. What is cross merchandising to begin with? Simply placing additional caulk near products that will require them will significantly increase sales. Think about a grocery store – ever notice they stock dips and salsa near the potato chips? Or hot dog rolls near the hot dogs? Think that's a coincidence? No way – it's planned just like we plan to have GE Silicone placed near sinks, doors and windows. You should fill a shopping cart with clear and white Silicone II then walk the store filling up the cross merchandising racks you'll see in plumbing, kitchens, doors and windows and other locations throughout the store. You have a MAP showing which product goes where – bring some squeeze tubes with you and use clip strips to place additional product in appropriate locations in the store as well – and remember to do a quick PK with the associates you meet in the process! Don't forget to take before and after pictures of your successes – if you get a new placement, send in the pictures with your report – we'll share them with our client!

Final priority — Stock the Shelves. Simply put, we can't sell product if it isn't on the shelf — it's that simple. You should review the POG to see if there is any missing product — chances are there will be some holes that were filled with the wrong product and we're losing sales because of it. Grab a rolling ladder, bring down any GE Silicone from the overhead and stock the shelves as much as possible — just remember the new product goes behind the existing product; we want to sell the older product first. Remember in the Lowes stores, the GE Silicone boxes should be placed so the box is four facings wide, not three. Also in Lowes, remember to look for the quarter pallet displays in the aisle with sinks and the aisle with doors; these should be placed at the front of the aisle for the best visibility to the shoppers. At any store you visit, if there are holes (missing product) in the set after you work the POG, talk to the Dept Head or Manager on duty. Have them check the computer on hands - correct them as needed and get suggested orders placed. Again, our job is to help the stores sell more GE Silicone — if they don't have it on the floor, they can't sell it!

Good luck in your stores – let us know any issues and what kind of successes you're having out there!



GE Product Positioning

GE Groov - Tough on the Job, Easy on You. Never before has caulk worked so well and been so easy to use -Combines the performance of Silicone and Acrylic - Performs and LASTS like Silicone, Easy to use and PAINT like Acrylic. Proprietary GE

chemistry. Product should be positioned and advertised along with 'best' products. Launched June 2010. Key Features: Tough on the job like Silicone Keeps water out to protect from water damage Seals gaps to save energy dollars for the long haul Withstands all weather conditions 5 year mold-free protection asy on you like Acrylic (and it is Paintable)

Easy to apply- even for first time users

Less mess and frustration - not too sticky, stringy or runny

Applies smooth and clean - anyone can get professional results

No more long waits

30 minute paint-ready

1 hour shower-/rain- ready

Applies in hot, cold or wet weather - won't delay the project

Will never, ever, ever breakdown

Will not shrink crack or crumble over time Permanently waterproof and weatherproof

Kitchen/ Bath/ Plumbing White

SKU - 792-604

THD Retail \$7.97

Certifications: Eco Options Certified (Clean Air/ Low VOC)

NAHB Green Certified

Recommended For:

Mold & Mildew Protection

All painting applications that will be exposed to water

Add on for premium & low VOC paint promotions
Paint Promotions surrounding Earth Day, Eco Options, Spring Spruce Up

Interior/ Exterior SKU - 792-637 White THD Retail \$7.97

Eco Options Certified - Home Sealing, Clean Air (Low VOC) NAHB Green Certified

Recommended For:

Certifications:

Weatherization/ Air Sealing

All painting applications that will be exposed to water
Add on for premium & low VOC paint promotions
Paint Promotions surrounding Earth Day, Eco Options, Spring Spruce Up

GE K/B & W/D Supreme - Formulated to offer consumers category leading benefits. Product should be positioned and advertised along with 'best' products.



The ONLY 1 hour shower-ready caulk with 10 year mold-free product protection

HR SHOWER-READY

Key Features:

SKUs 942-324 White

- - Builds strength and adhesion fastWon't wash away when hit by water
 - Increases speed, convenience and efficiency

- Won't delay use of the bathroom

10 YR MOLD FREE PRODUCT PROTECTION

- Withstands exposure to water and humidity
- Cured caulk protects against mold and mildew, an unsightly problem in the home which can also pose health issues New Cartridge - hitting for stores July '11
- Keeps cured caulk mold- and mildew- free ten years, with regular cleaning

W/D Supreme - Launched June 2010 SKUs 317-656 White THD Retail \$7.97 318-159 THD Retail

Key Features:

The ONLY 1 hour rain-ready caulk with 2x the stretch. 2x STRETCH

- Withstands extreme expansion or contraction that can

- +/- 50% joint movement helps keep caulk from tearing or pulling away from joint. *important for homeowners
- Helps prevent gaps where air and water can seep through I HR RAIN-READY
- Builds strength and adhesion fast
 - Won't wash away when hit by rain Increases speed, convenience and efficiency
 - Won't delay the project if rain is in the forecast

New Cartridge - hitting stores 3Q'11

Additional Features:

100% Silicone

- Permanently Waterproof silicone is impervious to water, meaning water can't penetrate it and will never
- Will not shrink crack or crumble over time

Certifications: Eco Options Certified (Clean Air/ Low VOC)

NAHB Research Center Green Approved

Mold & Mildew Protection Spring Spruce Up Kitchen & Bath projects





Additional Features:

- Permanently Weatherproof withstands all weather conditions, remains permanently waterproof and flexible
- -Will not shrink crack or crumble over time

Certifications:

Eco Options Certified - Home Sealing, Clean Air (Low VOC) NAHB Research Center Green Approved

Weatherization/ Air Sealing

Eco Options Spring Spruce Up



8

Product is not paintable



NAHB Research center Green Approved use counts towards points for green building

GE caulks are the first and currently the only caulks to be certified



WHY 100 PERCENT SILICONE?

Waterproof—Acrylic breaks down in water over time.

Flexible—Acrylic becomes less flexible and can even freeze at low temperatures, making it more likely to crack. **Shrink-proof**—Acrylic shrinks as the caulk dries. This shrinking

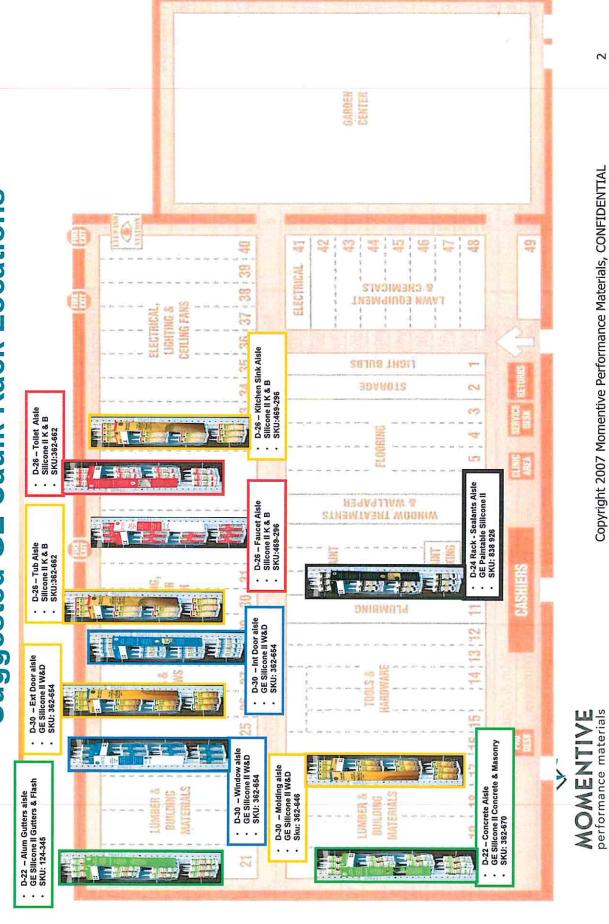
can cause cracks over time.

Crack-proof—Acrylic hardens, cracks, and crumbles over time when exposed to extreme heat and the sun's UV rays.

GE Product Positioning

						uct Positioning			
GE Sili	cone II -	Three h	our rain-/ show	-	_	ear mold-free product protection. Product should be positioned an			
		Silico	one II Kitchen &		ised along	g with 'better' products. Silicone II Window & Door			
SKUs	362-662		White	THD Retail	\$5.97				
	469-296		Clear	THD Retail	\$5.97				
	502-057	9.8 oz	Almond	THD Retail	\$5.97	7 362-646 9.8 oz Clear THD Retail \$ 5.89			
squeeze	398-942		White	THD Retail	\$3.89	362-654 9.8 oz White THD Retail \$ 5.97			
squeeze	469-301	2.8 oz	Clear	THD Retail	\$3.89				
						387-789 9.8 oz Brown THD Retail \$ 5.97			
						896-325 9.8 oz Almond THD Retail \$ 5.97 493-007 2.8 oz Clear THD Retail \$ 3.89 squeeze			
Key Fea	atures:					493-007 2.8 oz Clear THD Retail \$ 3.89 squeeze Key Features:			
		-ready ca	ulk with five year i	mold-free	Д	Three hour rain-ready, sun-/freeze-proof caulk for windows,			
			ens, baths, and plu	mbing.		doors, attics and basements			
	OWER-RE - Builds sti		adhesion quickly			3 HR RAIN-READY - Builds strength and adhesion quickly			
	- Won't wa	sh away v	vhen hit by water			- Won't wash away when hit by rain			
			onvenience and effi e of the bathroom for			- Increases speed, convenience and efficiency - Won't delay the project if rain is in the forecast			
			PROTECTION	i a iuli uay	Silicone	SUN/ FREEZE PROOF			
	- Withstan	ds exposu	re to water and hun		Statement (E)	- Will not crack or loose flexibility when exposed to			
			ts against mold and the home which car		3 94000	harsh outdoor elements Permanent flexibility helps keep caulk from breaking			
	health issu		and morne armon da	raido podo	5	down as a home settles			
			mold- and mildew-	ree for five	1	- Helps prevent gaps where air and water can seep			
	years, with	regular c	leaning			through - Gaps can lead to water damage, mold growth and			
					1	higher energy bills			
	nal Feat	ures:				Additional Features:			
100% S		ntly Water	rproof - silicone is in	nervious to		100% Silicone - Permanently Weatherproof - withstands all weather conditions, and rema			
			er can't penetrate it			permanently waterproof and flexible			
	- Will not s		ck or crumble over t			- Will not shrink, crack or crumble over time			
Certifica		d (C)-	Air/ Lou: MOC			Certifications:			
			Air/ Low VOC) n Approved			Eco Options Certified - Home Sealing, Clean Air (Low VOC) NAHB Research Center Green Approved			
	mended					Recommended For:			
	ildew Prote	ection				Weatherization			
Spring Sp	oruce Up Bath proje	acte				Earth Day Eco Options			
KILCITETT &	balli pioji	3015				Spring Spruce Up			
Product i	is not pair	table				Product is not paintable Silicone II Paintable Silicone			
						Three hour rain-ready, 30 minute paint-ready caulk for use in exterior and interapplications. 3 HR RAIN-READY - Builds strength and adhesion quickly - Won't wash away when hit by rain - Increases speed, convenience and efficiency - Won't delay the project if rain is in the forecast 30 MIN PAINT READY - Durability and adhesion of 100% silicone - Paint with a brush or roller after only 30 minutes or spray paint immediately Additional Features: Paintable Silicone - Permanently Weatherproof - withstands all weather conditions, and remains permanently waterproof and flexible - Will not shrink, crack or crumble over time Certifications: Eco Options Certified - Home Sealing, Clean Air (Low VOC) NAHB Research Center Green Approved Recommended For Painting Projects: Available chain-wide in			
						Weatherization - when painting is involved white. Crystal clear is			
						Earth Day - when painting is involved being tested in select markets.			
						Spring Spruce Up - when painting is involved Spring Spruce Up - when painting is involved			
					<u>GE</u>	Silicone I			
CKI I-	105.005		one I Kitchen &		6.0-	Silicone I Window & Door			
SINUS	125-068 837-655		White Clear	THD Retail THD Retail		7 SKUS 502-030 9.8 oz Clear THD Retail \$ 4.47 502-049 9.8 oz White THD Retail \$ 4.97			
Kev Fea		3.0 32	Jioui	THE Retail	Ψ4.31	Key Features:			
Permane	ntly Wate	proof, 10	0% silicone caulk f	or kitchens and		Permanently weatherproof, 100% silicone caulk for windows, doors, attics and			
bathroom					Λ.	basements.			
Addition 100% S	nal Feat	ures:				Additional Features: 100% Silicone			
		ntly Water	rproof - silicone is in	pervious to		- Permanently Weatherproof - withstands all weather conditions,			
	water, mea	aning wate	er can't penetrate it	and will never	0 100	and remains permanently waterproof and flexible			
		hrink, cra	ck or crumble over t	ime	silicone	- Will not shrink, crack or crumble over time			
					Transport (S	- Will not shrink, crack or crumble over time Certifications: Eco Options Certified - Home Sealing, Clean Air (Low VOC) NAME Recognity Contact Gross Approved.			
Certifica		d (Clean	Air/ Low V/OC)						
Certifica Eco Optio	ons Certifie		Air/ Low VOC) n Approved			NAHB Research Center Green Approved			
Certifica Eco Optio NAHB Re	ons Certifie	nter Gree			1	NAHB Research Center Green Approved Recommended For:			
Certifica Eco Optio NAHB Re Recomr Mold & Mi	ons Certifie esearch Ce mended lildew Prote	nter Gree For: ection	n Approved			Recommended For: Weatherization			
Certifica Eco Optio NAHB Re Recomr Mold & Mi Spring Sp	ons Certifie esearch Ce mended lildew Prote oruce Up o	nter Gree For: ection n a tight b	n Approved			Recommended For: Weatherization Earth Day			
Certifica Eco Optio NAHB Re Recomr Mold & Mi Spring Sp	ons Certifie esearch Ce mended lildew Prote	nter Gree For: ection n a tight b	n Approved			Recommended For: Weatherization			

Suggested GE Caulk Rack Locations



7

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			HOME DEPOT USA	
Part #	GE Part #	cont	Description	size (oz)
362646	GE5000	24C	GE Silicone II Window & Door Clear	9.8
362654	GE5010	24C	GE Silicone II Window & Door White	9.8
387762	GE5030	12C	GE Silicone II Window & Door Black	9.8
387789	GE5080	12C	GE Silicone II Window & Door Brown	9.8
175391	GE50.08	12C	GE Silicone II Window & Door Lt Gray	9.8
896325	GE5096	12C	GE Silicone II Window & Door Almond	9.8
269200	GE5097	12C	GE Silicone II Window & Door Bronze	9.8
362670	GE5020	12C	GE Silicone II Concrete & Masonry Lt Gray	9.8
124345	GE50G.01	12C	GE Silicone II Gutter and Flashing	9.8
838926	GE7000	12C	GE Silicone II Paintable - White	9.0
627160	M90033	12C	GE Silicone II Paintable - Cyrstyal Clear	9.0
942324	M90007	12C	K/B Supreme, white	9.8
921854	M90006	12C	K/B Supreme, clear	9.8
318159	M90016	12C	W/D Supreme, clear	9.0
317656	M90015	12C	W/D Supreme, white	9.0
792637	M90026	12C	Groov, WD, white	9.0
792604	M90025	12C	Groov, KB, white	9.0
192004	10190023	120	GIOOV, NB, WINE	9.0
362662	GE5070	24C	GE Silicone II Kitchen & Bath White	9.8
469296	GE5040	24C	GE Silicone II Kitchen & Bath Clear	9.8
502057	GE5060	12C	GE Silicone II Kitchen & Bath Almond	9.8
502030	GE012A	24C	GE Silicone I Window & Door Clear	9.8
502049	GE112A	24C	GE Silicone I Window & Door White	9.8
837655	GE612	24C	GE Silicone I Kitchen & Bath Clear	9.8
125068	GE712	24C	GE Silicone I Kitchen & Bath White	9.8
493007	GE500 3TG	3TG	GE Silicone II Window & Door Clear	2.8
398942	GE281 3TG	3TG	GE Silicone II Kitchen & Bath White	2.8
469301	GE284 3TG	3TG	GE Silicone II Kitchen & Bath White	2.8
648435	GE60.01 12C	12C	GE Advantage Silicone Clear	10.1
648463	GE60.02 12C	12C	GE Advantage Silicone White	10.1